

CASE STUDY: FINANCIAL INSTITUTION

LOCATION: NEW HOLLAND, PA



OBJECTIVE:

This bank was experiencing a leak in the employee break room with the water entry being visible through the ceiling tiles. Simon Roofing was dispatched to the location to resolve the leak.

SOLUTION:

After arriving on-site, the technician first examined the internal entry points and took photos and measurements. All of this documentation was recorded directly into the technician's tablet for quality control and warranty purposes. The technician was able to identify loose laps on the roof as the source of the leak. The repair was then completed using a three-course solution comprised of Simon Roofing's self-manufactured product designed specifically for EPDM roofs.

Because roof leaks have a tendency to travel, the source of the leak and the actual water dripping inside may not be directly above one other. Coating the 100 sq. ft. around the repair allowed for a 2-year leak location warranty to cover not only the repair made on top of the roof, but also the leak within the building.

END RESULT:

- Leak was resolved
- 2-year warranty covering both repair and leak location was issued
- Full documentation was provided to client through Simon's real-time, online customer portal

